

**I. In the Claims**

Please amend the claims as follows:

1. (Currently amended) A process including:

providing receiving, electrical signals from an ordering center computer system,  
the electrical signals representing a singular sheet, the sheet comprising a courier waybill area and at least one of a packing list area and a customizable component area, wherein  
if one of the at least one area includes the packing list area, printing a packing list on the packing list area, and  
if one of the at least one area includes the customizable component area, printing a customizable component on the customizable component area, the customizable component comprising a customer-specified personal message, and  
printing, at the distribution center, on the waybill area, a courier waybill and a ship date and a customer-specified date.

2. (Previously presented) The process of claim 1, wherein the sheet includes the customizable component area.

3. (Previously presented) The process of claim 1, wherein the sheet includes the packing list area and the customizable component area.

4. (Previously presented) The process of claim 2, wherein the personal message is from a customer to a recipient of a shipment according to the waybill.

5. (Previously presented) The process of claim 3, wherein the

personal message is from a customer to a recipient of a shipment according to the waybill.

6. (Currently amended) The process of claim 3, wherein ~~printing of the waybill is carried out at a distribution center and is facilitated by receiving, at the distribution center, electrical signals comprise shipping signals received from a courier shipping computer system and communicated from an to the ordering center system.~~

7. (Currently amended) The process of claim 4, wherein ~~the printing of the waybill is carried out at a distribution center and is facilitated by receiving, at the distribution center, electrical signals comprise shipping signals received from a courier shipping computer system and communicated from an to the ordering center system.~~

8. (Currently amended) The process of claim 1, wherein ~~the printing of the waybill is carried out at a distribution center and is facilitated by receiving, at the distribution center, electrical signals comprise shipping signals received from a courier shipping computer system and communicated from an to the ordering center system.~~

9. (Previously presented) The process of claim 1, further including printing a customer initiated ornamental design on the waybill area.

10. (Currently amended) The process of claim 1, wherein the sheet includes the customizable component area and further including:

separating the printed areas into respective pieces; locating both the customizable component piece and goods within a package; and  
~~shipping providing the package for shipment, with the customizable component~~

within the package, in accordance with the waybill located outside the package.

11. (Currently amended) The process of claim 6, further including:  
separating the printed areas into respective pieces prior to  
shipping shipment of a package and the waybill piece, such that the waybill piece  
is outside the package, but no other of said printed pieces is outside of the package, during the  
shipping shipment.

12. (Currently amended) The process of claim 7, further including:  
separating the areas into respective pieces prior to shipping shipment of a  
package and the waybill piece, such that the waybill piece is outside the package, but no other  
of said printed pieces is outside of the package, during the shipping shipment.

13. (Currently amended) The process of claim 1, wherein the printing of the  
~~waybill is carried out at a distribution center and is facilitated by receiving, at the distribution~~  
~~center, electrical signals comprise shipping signals received from a courier shipping computer~~  
~~system and communicated from an to the ordering center system.~~

14. (Currently amended) The process of claim 2, wherein the printing of the  
~~waybill is carried out at a distribution center and is facilitated by receiving, at the distribution~~  
~~center, electrical signals comprise shipping signals received from a courier shipping computer~~  
~~system and communicated from an to the ordering center system.~~

15. (Previously presented) The process of claim 1, wherein the sheet  
includes the customizable component, and the customizable component comprises a customer

initiated ornamental graphic.

16. (Previously presented) The process of claim 2, wherein the customizable component area comprises preexisting art work.
17. (Previously presented) Article produced by the process of any one of claims 1-16.
18. (Currently amended) A process including:  
providing a sheet comprising parts that include ~~at least two of~~ a packing list, a customizable component, and a shipping sheet;  
packing at a distribution center, in response to information on the sheet; and  
separating the parts prior to shipping shipment of a package such that the shipping sheet part is located outside the package during the shipping shipment, but no other of said at least two of said parts is located outside the package during the shipping shipment.
19. (Currently amended) The process of claim 18, wherein the shipping shipment does not include shipping shipment of the packaging list part with the package.
20. (Currently amended) The process of claim 19, wherein the shipping shipment includes shipping shipment of the customizable component part within the package.
21. (Cancelled)
22. (Currently amended) A process comprising:

providing a singular sheet means for carrying out a shipment, the means comprising ~~at least two of~~ a waybill component, a packing list component, and a customizable component; wherein

~~if one of the at least two components includes the waybill component,~~ printing waybill information on the waybill component and in addition to the waybill information, printing two dates on the waybill component, one of said dates being a deliver by date and an other of said dates being a ship date,

~~if one of the at least two components includes the packing list component,~~ printing packing list information on the packing list component,

~~if one of the at least two components includes the customizable component,~~ printing personal message from a customer to a recipient on the customizable component area; and

adapting the sheet for separating the components prior to shipping shipment of a package of goods specified by the packing list information; and

packing at a distribution center responsive to the printed sheet.

23. (Previously presented) The process of claim 1, further comprising packing at the distribution center responsive to the printed sheet 22, ~~wherein the at least two components comprise all three of said components.~~

24. (Currently amended) A sheet produced by the process of any one of claims 18-20, 22-23-28.

25. (Currently amended) A process including:  
printing both a ship date and a customer-specified date on a sheet at a

distribution center, the customer-specified date being specified at a web site by a user of a consumer ordering system and communicated to the distribution center;

forming a combination of at least two portions from the sheet with a package, the portions including a packing list, a customizable component comprising a customer-specified personal message, and a shipping sheet; and

separating said at least two portions prior to shipping shipment of the combination by courier on the ship date; and

packing at the distribution center responsive to information on the sheet.

26. (Currently amended) The process of claim 25, wherein the at least two portions includes the shipping sheet portion and the customizable component portion, and the shipping shipment includes shipping shipment of the customizable component within a box and the shipping sheet outside the box.

27. (Previously presented) A combination produced by the process of any one of claims 25-26.

28. (Previously presented) The process of claim 22, wherein the sheet comprises the customizable component and the waybill component, and further including printing a customer initiated ornamental design on the waybill component.

29. (Currently amended) The process of any one of claims 1-16, 18-20, 22-23, 25-26, 28, wherein the printing is facilitated by a TCP/IP communication, and wherein the packing list is printed comprising so as to specify a type of flower.

30. (Currently amended) An apparatus including:  
a computer system comprising a computer operably connected to an input device and to an output device, the computer programmed to facilitate receiving information at the input device from a consumer ordering system and processing the information, to produce output at the output device, the output comprising a singular sheet received from an ordering center, comprising a courier waybill area and at least one of a packing list area and a customizable component area, wherein the computer programmed to carry out the operations of:

if one of the at least one area includes the packing list area, printing a packing list on the packing list area, and

if one of the at least one area includes the customizable component area, printing a customizable component on the customizable component area, the customizable component comprising a customer-specified personalized message, and

printing at a distribution center, on the waybill area, a courier waybill and a ship date and a customer-specified date.

31. (Previously presented) The apparatus of claim 30, wherein the output comprises the printed customizable component.

32. (Previously presented) The apparatus of claim 30, wherein the output comprises the printed packing list area and the printed customizable component area.

33. (Previously presented) The apparatus of claim 31, wherein the personal message is from a customer to a recipient of a shipment according to the waybill.

34. (Previously presented) The apparatus of claim 32, wherein the personal

message is from a customer to a recipient of a shipment according to the waybill.

35. (Previously presented) The apparatus of claim 33, further comprising an ordering center system programmed to receive shipping signals from a courier shipping computer system and send the shipping signals and ordering signals to the output device at a distribution center so as to facilitate said printing.

36. (Previously presented) The apparatus of claim 34, further comprising an ordering center system programmed to receive shipping signals from a courier shipping computer system and send the shipping signals and ordering signals to the output device at a distribution center so as to facilitate said printing.

37. (Previously presented) The apparatus of claim 35, further comprising a consumer ordering system communicating the ordering information to the ordering center system.

38. (Previously presented) The apparatus of claim 36, further comprising a consumer ordering system communicating the ordering information to the ordering center system.

39. (Previously presented) The apparatus of claim 30, further comprising an ordering center system programmed to receive shipping signals from a courier shipping computer system and to receive ordering signals from consumer ordering system send the shipping signals and ordering signals to the output device at a distribution center so as to facilitate said printing.

40. (Previously presented) The apparatus of claim 31, wherein the output comprises a customer initiated ornamental design on the waybill area.

41. (Previously presented) The apparatus of claim 31, wherein the output comprises the customizable component, and the customizable component comprises a customer initiated ornamental graphic.

42. (Previously presented) The apparatus of claim 31, wherein the output comprises the customizable component, and the customizable component area comprises preexisting art work.

43. (Currently amended) The apparatus of any one of claims 30-42, further including a package having an outside supporting the waybill piece after the waybill piece is separated from the other said printed areas but prior to shipping shipment, such that no other of said printed pieces is supported by the outside of the package during the shipping shipment.

44. (Previously presented) The apparatus of any one of claims 30-42, wherein the computer is programmed such that the output comprises specifying a type of flower.

45. (New) A process including:  
providing a singular sheet comprising a courier waybill area and at least one of a packing list area and a customizable component area, wherein  
if one of the at least one area includes the packing list area, printing a packing list on the packing list area, and

if one of the at least one area includes the customizable component area, printing a customizable component on the customizable component area, the customizable component comprising a customer-specified personal message, and

printing, on the waybill area, a courier waybill and a ship date and a customer-specified date, and

providing a package containing flowers associated with the sheet so that, on the ship date, a truck of a courier corresponding to the courier waybill is enabled to convey the package with the sheet and the flowers for arrival by the courier on the customer-specified date.

46. (New) A process including:

providing a sheet comprising parts that include at least two of a packing list, a customizable component, and a shipping sheet;

separating the parts prior to

providing a package of flowers such that the shipping sheet part is located outside the package during shipment by a courier, but no other of said at least two parts located outside the package during the shipment.

47. (New) A process comprising:

providing a singular sheet means for carrying out a shipment, the means comprising at least two of a waybill component, a packing list component, and a customizable component; wherein

if one of the at least two components includes the waybill component, printing waybill information on the waybill component and in addition to the waybill information, printing two dates on the waybill component, one of said dates being a deliver by date and an other of said dates being a ship date,

if one of the at least two components includes the packing list component, printing packing list information on the packing list component, if one of the at least two components includes the customizable component, printing personal message from a customer to a recipient on the customizable component area; identifying flowers corresponding to the sheet; separating the components; and providing a box of the flowers corresponding to the sheet for shipment with said separated components.

48. (New) A process including:

printing both a ship date and a customer-specified date on a sheet, the customer-specified date being specified in connection with an order of flowers made at a web site by a user of a consumer ordering system; forming a combination of at least two portions from the sheet with a package, the portions including a packing list, a customizable component comprising a customer-specified personal message, and a shipping sheet; separating said at least two portions prior to shipment of the combination and the flowers by a courier on the ship date.